

## **Support Numbers**

### **IMAT Schools: Your School Support Line**

If you are worried about the Mental Health and Wellbeing of you or your family, if you require support and advice about your child's behaviour at home or if you are isolated and need a familiar person to talk to we have provided a dedicated phone number for each school which will be operating Monday to Friday from 9.00am until 5.00pm.

Please send a text with your name and the name of your child/children. Staff will respond to the text by calling you back within 24 hours. Where a text is received on a Friday, expect to be called the following Monday. If it is urgent and you need a quicker response, please type URGENT at the beginning of the text. Thank you to our amazing Pastoral Leads who have set this great service up.

Beechfield - 07535 177903

Cherry Tree – 07535 177 881

Laurance Haines – 07960 014104

### **SEND Support Numbers**

#### **Contactline**

**01992 588574**

**Due to the current circumstances regarding the COVID-19 virus outbreak, we have expanded our 'quick queries' service across Hertfordshire.**

From March 2020, Contact line will be available: Monday to Friday from 2:00pm to 4:30pm for all parents/caregivers, young people (aged 16 -25), school staff and professionals.

Please call if you would like to speak directly to an Educational Psychologist to discuss a child or young person's development, learning or emotional wellbeing, or to find out more about our service and the support we can offer

#### **SEND Specialist Advice and Support Line (Communication and Autism)**

01442 453920

The Advice Line will run every day between 10am – 2pm during school term-time.

They are unable to provide advice in relation to the coronavirus or the duration of school closures.

Due to the unprecedented and uncertain time we have extended our advice line service to ensure parents, carers and professionals can seek appropriate advice, support and help for a child or young person with autism, speech, language or communication needs. If you would like to discuss an issue or query, please call the number above.

**Specific Learnings Difficulties Advice Line: A quick queries advice line for schools, parents and carers.**

Schools and settings, parents/carers and other professionals can contact our Advice Line on Wednesdays and Thursdays 9.30—12.00 (term time only) on 01442 453655. On this line, parents and schools can speak directly to a Specialist Advisory Teacher for Specific Learning Difficulties